

## Quality Policy Statement

This policy is based on our company being committed to continually improving the effectiveness of its quality management system. This is seen as fundamental to the successful conduct of the business and is considered to be in the best interests of employees and stakeholders.

Compliance with statutory and regulatory requirements placed upon the business is also a principle of this policy.

To achieve this, insofar as it is reasonably practicable, the Company will:

- Focus on meeting or exceeding customer requirements in order to enhance customer satisfaction.
- Develop its operational systems and practices and support services to drive improved performance and customer satisfaction.
- Establish objectives and targets for key areas of the business which are both measurable and achievable and review performance against these criteria.
- Invest in employee training to meet the business needs.
- Communicate the policy via notice boards and Intranet to all employees and via the Company's web site to other stakeholders.
- Review and update the policy as necessary or at least annually to ensure its continuing suitability, reflecting changes in business activities, facilities, legislation or other requirements.
- Operate a quality management system in compliance with BS EN ISO 9001:2008.

The scope of this Quality Policy relates to all tasks associated with the import and export of full and empty shipping containers including all movements and storage.

Heads of Department and supervisory staff have responsibility for implementing this policy and all staff are accountable for compliance and performance.

C Lewis

Managing Director



Date:

3/2/10